



Auto Hail Claim Checklist Form

Insurance Company: _____

*Filing a hail claim will **not** result in an increase in your premiums.

Policy #: _____

Claims Department Telephone: _____ Name of Claims Representative: _____

Date & Time Called: _____

Vehicle Info: Vin #: _____ Year: _____ Make & Model: _____

Date of Loss/Storm: ____/____/____ Time of Loss/Storm: _____ ☐ am ☐ pm

Address or Location of Loss: _____

Area(s) of Vehicle Damaged: _____

Details of Damage: _____

Remember to take pictures of all damaged panels using left and right angles and front to back. Use a step ladder to capture pictures of the roof.

Claim #: _____

Provided by the claims agent. Retain a separate record of this number as it will be necessary for all future dealings with your insurance company, rental car arrangements, and for completing repairs.

Rental Car Coverage on Policy? ☐ yes ☐ no \$_____/day \$_____/month or maximum

If none provided, Dent and Ding Surgeon can assist you and has preferred rates with many local rental car agencies.

Appraisal Appointment Date: _____ Time: _____ Location: _____

Appraiser's Name: _____ Phone #: _____

Adjuster's Name: _____ Phone #: _____

Adjuster Appointment Date: _____ Time: _____ Location: _____

If you have the option to meet at the repair facility of your choice, you are welcome to utilize our shop to assess the claim where your vehicle can be viewed indoors. Do not be afraid to inform the adjuster you would like to explore repair by means of PDR so the factory finish can be preserved.

Notes: _____

12 Key Points to Remember:

1. Please read "Critical Information to Know Before Repairing your Hail Damaged Vehicle."
2. Your insurance company cannot pick the repair facility for you. It is your choice where and how to repair your vehicle.
3. You are **not required** to use the insurance company's preferred providers to repair your vehicle for **any reason**.
4. Once you choose a repair business, call your insurance and notify them of your choice.
5. Any repair work Guarantees or Warranties will be provided and backed by the repair business, **not** by your insurance company.
6. Filing a hail claim will **not** result in an increase in your premiums.
7. Always consider repairing your vehicle using Paintless Dent Removal **first**. When completed professionally, PDR yields the best repair available, retains the durable factory finish, and maintains the value of your vehicle. Nothing reduces the value of a vehicle more than having to repaint the factory finish!
8. Paintless Dent Removal is the preferred method of hail repair by nearly all insurance companies.
9. Even if the adjuster has figured repair by means of conventional auto body repair, consult a PDR specialist. Many times, PDR may still be successful allowing you all the benefits it has to offer. Only a PDR specialist will know what can and cannot be repaired successfully. Most auto body shops do not retain PDR professionals on staff so you may need to investigate a business specializing in Paintless Dent Removal.
10. If you do take your vehicle to an auto body shop, allow 1-2 weeks for repair. If by PDR, allow 1-3 days for repair.
11. After repair is completed, inspect your car thoroughly for quality of workmanship. If it is to your satisfaction, pay your deductible and get a copy of the warranty for your records.
12. Dent & Ding Surgeon is a Paintless Dent repair specialist and we offer a 100% satisfaction guarantee. All repair work comes with a lifetime written warranty. We work with all insurance companies to complete repairs quickly (1-3 days in most cases) and professionally. Just drop off your vehicle with the insurance estimate and let us take care of the rest! If you need a rental, we will help you arrange one at preferred rates. Give us a call today.

