



Guarantee

Dent & Ding Surgeon guarantees your complete satisfaction. If for any reason your repair does not meet your satisfaction or the level of workmanship we promised you, there will be no charge. By signing the work invoice and paying for your repairs, you have agreed the repairs were made to your complete and total satisfaction. We stand behind all of our repair work and warrant it for as long as you own your vehicle.

Dent Removal Limited Warranty

Dent & Ding Surgeon stands behind every repair with an exceptional lifetime warranty. This warranty applies to the exact and specific portion of the damaged panel(s) that was repaired. In the case of hail damage, this warranty applies to all panels that were repaired. The work performed by Dent & Ding Surgeon will not cause defect(s) in the sheet metal or affect the finish or corrosion resistance of your vehicle's finish for as long as the manufacturer warrants the original finish or if less, for as long as you own the vehicle. Specifically, Dent & Ding Surgeon warrants its work performed will not compromise the maintenance of the finish or corrosion resistance of the sheet metal on the repaired area for as long as the MANUFACTURER of your vehicle would warrant the unrepaired ORIGINAL finish. The warranty period corresponds exactly to the period provided by the MANUFACTURER of the vehicle for coverage of defects in paint finish and corrosion resistance, or if within that period, of your ownership and sale or lease return of the vehicle.

The following conditions are covered by this warranty and apply to the specific repaired area(s) painted finish and warrants against: blistering, peeling, wrinkling, and adhesion failure of primer/paint. This warranty covers repairs completed on 2nd and 3rd stage urethane based painted finishes only. All work performed on enamel single stage or lacquer based painted finishes are **excluded** from warranty coverage! This warranty **does not** cover other services provided by Dent & Ding Surgeon such as scratch repair, oxidized paint removal, touch ups, headlight restoration or any other service provided other than paintless dent removal repairs.

Any exceptions that are made to this warranty that are signed or initialed off on by the vehicle owner will void the above warranty. An example would include but is not limited to the following: Work that is performed on a panel that has existing cracked finish or paint missing. Owner consent to complete repair with signature or initials will void this warranty and no other guarantees or warranties expressed or implied will be granted.

The Dent & Ding Surgeon limited warranty applies only to defects in workmanship caused by our repair(s). This warranty does not cover defects or damage resulting from the following:

- Damage resulting from road gravel, chips, new dings, objects striking the repaired panel, collision damage or any other new damages resulting in corrosion, rust or finish protection failure.
- Defects of paint finish caused by subsequent damage from tree sap, airborne chemicals, bird droppings, rock chips, road gravel/sand, repainting, misuse of cleaners, solvents, compounds or other substances resulting in finish protection failure.
- Damage arising from faulty care and maintenance.

*The above are exclusions to most MANUFACTURERS finish warrantees. Dent & Ding Surgeon hereby also excludes the manufacturer's exclusions as it pertains to the above mentioned defects or damage resulting in corrosion or finish protection failure. Check your manufacturer's warranty for a full list of such exclusions.

All warranty repairs deemed valid for coverage under this warranty will be paid for by Dent & Ding Surgeon who will be in charge of making all necessary arrangements for the applicable repairs to be completed. Dent & Ding Surgeon shall not be responsible or liable for charges of a non-repair nature, incidental, or consequential (such as, but not limited to loss of vehicle use - vehicle rental expenses - or wages lost) due to the performance of warranty repairs.

Vehicle owners are responsible for retaining the "original" paid repair receipt for warranty purposes. Failure to present said records may invalidate warranty coverage.

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